

Buying auto insurance can be very intimidating. Sometimes it is made to confuse customers rather than help them. Ask these simple questions before purchasing auto insurance, so when you need your insurance policy to work for you, it does. A good insurance company has no problem answering these questions. If they do have a problem, don't buy from them.

Name of insurance company: \_\_\_\_\_

Name of Agent: \_\_\_\_\_

Name of person you interviewed and position: \_\_\_\_\_

Date: \_\_\_\_\_ Time: \_\_\_\_\_

Limit all answers to Yes or No only!

1. Can I choose the repair shop without a hassle or steering from you or the claims people? Yes: \_\_\_\_\_ No: \_\_\_\_\_

2. Will you cover all needed repairs and costs if I don't use one of your "Preferred" Shops? Yes: \_\_\_\_\_ No: \_\_\_\_\_

3. If my vehicle is towed from an accident scene, will you cover all the charges to get it to a shop of my choice?  
Yes: \_\_\_\_\_ No: \_\_\_\_\_

4. Will **YOU** cause delays in the repair process if I don't use one of your "Preferred" shops?  
Yes: \_\_\_\_\_ No: \_\_\_\_\_

5. Will I have rental coverage on my policy?  
Yes: \_\_\_\_\_ No: \_\_\_\_\_

Remember: Your insurance company works for YOU!  
Don't let them scare or intimidate you into using their "Preferred" shop if you have one of your own.